



October 2016

Monthly Update

Architecture, Design, and Community Relations – Garden plan revisions are in progress after a minor reduction in square footage. The space will open as an outdoor exercise space and transform into a more formal garden after a year or more of fundraising. Senior leaders continue to work on permits and state requirements for the PES.

Care Model Design – Thirty policies (new and updated) were submitted to Legacy Quality 10/24. The Care Model team is working to tie up loose ends for workflows. Upcoming work will include workflow design for Vocera and go live planning.

Change Management – First staff social event was held successfully mid-October. More than 30 people attended. Additional events are planned for November and December. Unity staff “Face Books” distributed across units. Leadership completed RCCS training. Staff will receive “passports” to help them track and document their training prior to go live. Next Communication Session will be November 9th and include tours. First Interdisciplinary Practice Council meeting kicked off in mid-October with another meeting in December.

Communications and Marketing– Tim Hall has been meeting with local businesses near Unity to provide them updates. Community opening planned for January 5 with a formal event in the morning and an open house with informal tours in the afternoon. Tim Hall and Brian Terrett are working on the transition communication plan. Supplies (t-shirts, bags, etc) have been ordered for the patient move process. The team is working on a welcome video for patients and their families to be ready mid-December.

Community Advisory – Continued strong engagement from participants.

Development – \$39.5 solidified with continued interest. Legacy and OHSU working to develop a fundraising plan together (OHSU focus on research and teaching). Unity selected to be a charity partner in the Classic Wines auction this year. Completed the majority of the hard hat tours for major donors. Working on programmatic requests for peer bridging resources.

Finance/Rev Cycle – The team is working to identify potential areas of savings to reduce impact of provider recruiting expenses.

Government Affairs – Temporary rule defining PES for reimbursement went into effect 10/6 (allows for billing IP + PES in one day). Expect permanent rule release December after public hearing on December 21. Working on finalizing city permits. Continuing to work on resolving PES licensing issues (meeting 10/28). Budget for next biennium includes funding for PES. Will continue monitoring this for the coming months. Preparing response to the Wilsonville development proposal.

Human Resources – Aimee Baker accepted the PES RN Manager position and will start mid-November. Managers are working to get through interviews for remaining staff positions.

IS – Integrated testing for clinical build is complete. Wrapping up integrated testing for Rev Cycle and planning a subsequent iteration of testing for early November. Rover devices are ready.

Training team is developing content for training. Reviewing health information exchange decisions for completeness and documenting workflows. Developing a guide for partner organizations to clarify information sharing pathways. Finalizing manual conversion plans for info sharing with Adventist at go live.

IS Construction – Fifth floor installations began 10/27 with tentative plan to turn over space for IS touch testing 10/31. Installations planned for each floor starting between 10/27 and 12/14.

Provider Recruitment – Continuing to recruit for 1.6 PES providers. Working to find and credential moonlighters and tele psychiatrists to fill weekend/evening coverage gaps.

Risk Management – Lynda Benak is assisting with developing policies that help to mitigate clinical risk.

Transitions of Care – Making progress for co-location plans. Designing specifics of who will be on site and planning onboarding of those individuals in December.

Transition Steering – Analysis on vehicle needs for opening patient moves complete with meeting scheduled with Mountain retreat in early November. Continuing to work through final details in preparation for move. Planning a 2-step provider hand off (Friday afternoon and Monday AM). Providers are supportive of this solution to streamline Monday process. Plan to use volunteers for pre-opening family tours. Emanuel Volunteer Services supporting this process.

Transportation – Paper test in the field has been going well. Moving to phase 2 of beta test in the field. Working with Mountain Retreat to establish a contract for secure transport of inter-facility moves. Metro West is also pursuing a secure transport license.